

**THERAWEAR®
GUARANTEE AND RETURN POLICY**

Your Satisfaction is Guaranteed! That's why we offer a full money-back guarantee on all products returned within 30 days of purchase. Products must be unworn and in the original packaging.* **The Form below must also be filled out completely and included in the return box.**

Return Shipping

Customers are responsible for all return shipping charges. To avoid lost packages, Therawear recommends customers utilize a return shipping method with a tracking system, such as UPS, FEDEX or USPS with tracking.

Refunds/Exchanges

After the returned product is received, THERAWEAR will either place an immediate exchange order or issue a credit to the account within 10 business days for the full product value, excluding shipping and handling charges. Credits will be issued via the original method of payment (check or credit card). THERAWEAR pays the re-shipment costs associated with exchanged orders.

For questions about returns, please call THERAWEAR toll-free at 866-848-9327.

***Return Exceptions**

We want you to be 100% satisfied with your purchase, but unfortunately due to the intimate nature of our products or we can not accept worn products, except in rare cases of manufacturers defect or extenuating circumstance. Over time snags, runs, pulls or holes can develop in the product, as with other such products. These occurrences will not be considered as defects. In cases of worn product, returns must be pre-approved by a Therawear Customer Service Representative before return shipment. If a return of this type is not pre-approved, the return will not be credited or exchanged and the product will not be returned to the customer. You can reach THERAWEAR customer service toll-free at 866-848-9327.

Merchandise Return and Exchange Instructions

Instructions for Returns:

Please complete and return this form along with the item(s) being sent back to:

THERAWEAR
121 Shawnee Drive
Kansas City, KS 66105

Please explain the reason for return and/or exchange:

Return / Exchange Codes

Please enter code for your return/exchange:

- | | | |
|--------------------------|-----------------------------|----------------------------|
| 1 Too Large | 5 Not as Pictured | 9. Returning Gift |
| 2 Too Small | 6 Wrong Merchandise Sent | 10. Other: Please explain: |
| 3 Did Not Like | 7 Wrong Merchandise Ordered | _____ |
| 4 Quality Unsatisfactory | 8 Damaged in Shipping | _____ |
| | | _____ |

RETURNED PRODUCT

QTY	ITEM #	ITEM NAME	COLOR	SIZE	RETURN CODE

EXCHANGED PRODUCT

QTY	ITEM #	ITEM NAME	COLOR	SIZE

Daytime (____) _____ Evenings (____) _____

Ask for _____